



# The Great Big Gift

## *Payment, Refund, and Cancellation Policy, and Additional Costs*

### **Payment**

- Registration payments must be received at least 24 hours before the first program meeting so you can be sent online meeting access info. Program cost is \$200 or reciprocal exchange. Reciprocal exchange is an amount you choose to pay for the benefits you derive from the program that also aligns with your finances. It can be more or less than \$200. Contact Susan to arrange.
- Payments for optional coaching sessions must be received at least 24 hours before the session.
- Payment may be made via check or PayPal.  
Make checks payable to “The Great Big Gift” and put program start date on memo line, e.g., “April 11”  
Send to: Susan Sanford, The Great Big Gift, PO Box 760, Nevada City, CA 95959  
PayPal payments to: [thegreatbiggift@gmail.com](mailto:thegreatbiggift@gmail.com). Payment links on registration form.

### **Refunds**

- Registrants may cancel up to one week before the first day of the program for a refund of amount paid minus a \$10 administrative fee.
- Registrants who withdraw due to a verified personal or immediate family medical emergency in the one week period prior to, or after, the program start will be granted a refund of amount paid (prorated for the number of meetings already conducted, if relevant) minus a \$10 administrative fee.
- No policy can anticipate all possible contingencies. In unique situations, Susan Sanford/The Great Big Gift will work in good faith for a mutually agreeable solution.

### **Cancellation**

- The Great Big Gift reserves the right to cancel a session based on low registration. If a session is cancelled, participants will be notified and can either transfer their registration to another session or opt for a refund.

### **Additional Program Costs**

- Your choice of organizer – *The Everything Binder* or something else (or free if you have an organizer you are already using). Contact Susan if you have questions about options.
- The long distance calls to the web teleconference number (or free if you call from your computer).

### **Other Service Provider Costs**

- You are responsible for the cost of additional services you may decide you need – Attorney, Financial Planner, Tax Preparer, etc. – since these are not included in this program.